

SANUVAIR® S300

1. Unit doesn't come on

- Make sure unit is plugged in to 120 volt outlet and that the door is shut tight as it activates the switch.

Call Sanuvox

2. Lamp LED **OFF** but ballast LED **ON**

- Verify lamp continuity with your meter
 - There are 4 pins at one end of the lamp. Using meter probe on one pin, find the corresponding other. Then check the second pair. A GOOD lamp will have continuity on both circuit. A FAULTY lamp has one or both circuit dead.
- If lamp is GOOD, replace the ballast: part number BST120/277GLR 277GL or BST120/240GL20
- If the lamp is FAULTY, replace the lamp : part number LMPHGJ105 or LMPHGJ105 (no odor control)

3. Both Lamp and Ballast LED **OFF**

- Defective ballast. Replace the ballast with part number BST120/277GL or BST120/240GL20

Note: Lamp will not lit if ballast is defective. Lamp does not need to be replaced if not faulty.

4. UV lamp **ON** but motor not turning

- Motor is defective or unplugged: check inside connections.

Replace motor and capacitor : part number MSCMTR11 and MSCCAP1

Note: part number is etched on the surface of the lamp, close to ceramic end cap.